

CERTIFICATE

of Contribution Awarded to

Prateek Rai, Khushi Goyal & Dr. Balram Tyagi

Has successfully contributed and published a paper

INFLUENCE OF SERVICE QUALITY ON CUSTOMER SATISFACTION IN THE INDIAN AIRLINE INDUSTRY (A CASE STUDY OF SPICEJET, INDIGO, VISTARA, AIR INDIA, GO AIR, AND ALLIANCE AIR)

In an

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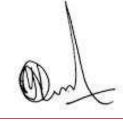
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